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M.A Education IV th semester

Topic :- Tools and Techniques of data collection.

Sub topic :- Interview

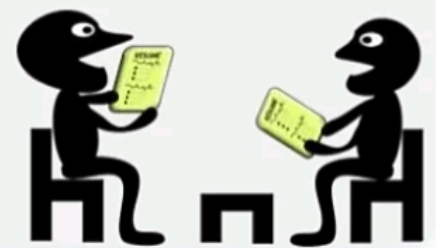
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INTERVIEW METHOD



DEFINITION

- 1) Interview method is a method of data collection in which one person (interviewer) asks the questions from another person (respondent) which is conducted either face to face or telephonically.
- 2) An interview is a conversation between two or more people (interviewer & interviewee) where questions are asked by interviewer to obtain information from the interviewee.



CHARACTERISTICS OF INTERVIEW

- The participants, the interviewer and respondents are strangers.
- The relationship between the participants is a transitory one.
- Interview is a mode of obtaining verbal answers to question put verbally.
- Investigators records information's.
- Interviews can be conducted over telephone also.
- It is not always limited to a single respondents.
- It is not a standarized process. It can be modified according to the situation.

BENEFITS OF INTERVIEW

- ❖ Provide in depth and detailed information
- ❖ Helps to gather other supplementary information
- ❖ Permits greater depth of response
- ❖ Use of special devices
- ❖ Data form illiterate subjects
- ❖ Flexible and adequate
- ❖ Higher responses
- ❖ For people who are unable to write their responses interview is important.
- ❖ Clarify misunderstandings
- ❖ Ask questions at several levels



Types of interview

❖ **Structured Interview**
(Directive interview)

❖ **Un-structured Interview**
(Non directive interview)

❖ **Semi-structured Interview**

❖ **In Depth Interview**

❖ **Focused Group Interview**

❖ **Telephone Interview**



Interviewing process

Preparation of interview



Pre interview introduction



Developing rapport



Carrying the interview forward



Recording the interview



Closing the interview

ADVANTAGES OF INTERVIEWS

- It is useful to obtain information about people feelings, perceptions and opinions.
- It allow more detailed questions to be asked.
- High responses rate is achieved
- Respondents own words are recorded.
- Ambiguities can be clarified.
- Meanings of questions can be clarified.



DISADVANTAGES

- It is time consuming and costly.
- High degree chances of interviews bias.